

DARKFIELD

EDINBURGH 2024 FRONT OF HOUSE CALL OUT

DARKFIELD are looking for front of house team members for Edinburgh Fringe 2024.

DARKFIELD create immersive 360 degree audio experiences at the forefront of technology and theatre. Shows take place in shipping containers with the use of sensory effects and complete darkness to enhance the experience. Our FOH team works closely with the Technical Managers running the shows and reports to the FOH Manager.

DATES: 1 - 26 August 2024

PAY: £11.45 per hour

SHIFTS: Shifts will be available everyday and will be broken up into the blocks below.

You do not have to be available for all the dates - we understand people may only be at the Fringe for set periods of time. We welcome everyone to apply, but will prefer applicants who can take on a minimum number of 5 x 4.5 hour shifts throughout the Fringe.

Daytime: 11:45-16:15 (4.5 hours)

Mid afternoon: 16:00 - 18:15 (2.5 hours)

Evening: 18:00-22:45 (4.75 hours)

If you would like to apply to join our team at the Fringe, please fill out [this form](#).

Responsibilities:

- To be a principal point of welcome to audience members
- To fully understand and comprehend Darkfield Events briefings for each show
- To check audience members are arriving for the right show at the right time
- To provide a welcoming environment to all visitors to the site and to make yourself familiar with the surrounding site
- To uphold the highest standard of customer service
- To assist in ensuring the safety and comfort of members of the public and staff.
- To deal effectively with any customer problems and enquiries
- To actively promote DARKFIELD's work.
- To assist Technical Managers where needed with show turnarounds and to make sure you communicate well with them.
- Assist the Tech Managers, Site Managers, Assistant Producer or Producer where needed.

Person specification:

- Reliable
- Comfortable working in public facing roles
- Strong communication skills
- Experience or interest of working in theatre, venue, hospitality or during festivals
- Ability to respectfully and emphatically interact with a diverse range of people